



Morpho RD Services Installation Document for Windows

Introduction

1. Purpose

Purpose of the document is to assist end-user in installation of Morpho RD Services and using it with MorphoSmart™ Biometric Finger Print device.



2. S/W Requirement

Prerequisites for S/W

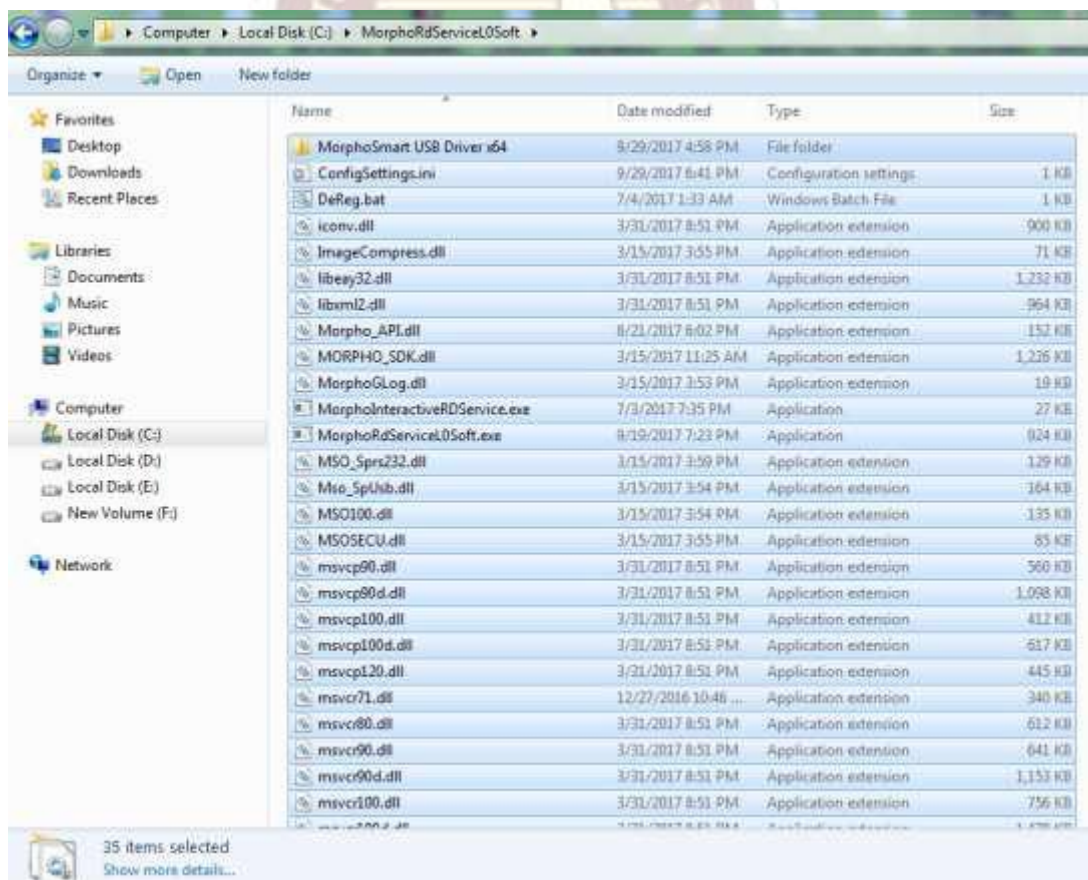
MORPHO Biometric Finger Print Device is successfully integrated with customer business application.
Windows 7, 8, 8.1, 10 (32 bit and 64 bit)

3. Installation Steps

- a. Run 'MorphoRdServiceLOSoftSetup.exe' with **administrator** rights to install the RD Service and follow the instruction in setup wizard to complete the installation.



- On successful installation, please make sure following path is created on C Drive with 35 files.



- To check the RD Service is running , please run following command on Run



Window in Administrative Mode

netstat –ab

In case of successful installation, following RD Service status would be shown

```

C:\Windows\System32\cmd.exe
Can not obtain ownership information
TCP 10.132.210.102:445 HMSEPURSE:51119 ESTABLISHED
Can not obtain ownership information
TCP 10.132.210.102:49202 scifp01:49167 ESTABLISHED
[spoolsv.exe]
TCP 10.132.210.102:50401 server21809:https ESTABLISHED
[TeamViewer.exe]
TCP 10.132.210.102:50545 relay-bb8559c0:https ESTABLISHED
[AnyDesk.exe]
TCP 10.132.210.102:51948 scladc:microsoft-ds ESTABLISHED
Can not obtain ownership information
TCP 127.0.0.1:6039 RND-PCSCLO821:0 LISTENING
[TeamViewer.exe]
TCP 127.0.0.1:11100 RND-PCSCLO821:0 LISTENING
[MorphoRdServiceL0Soft.exe]
TCP 127.0.0.1:50399 www:50399 ESTABLISHED
[TeamViewer.exe]
TCP 127.0.0.1:50399 www:50398 ESTABLISHED
[TeamViewer.exe]
TCP 127.0.0.1:56503 www:56504 ESTABLISHED
[fcags.exe]
TCP 127.0.0.1:56504 www:56503 ESTABLISHED
[fcags.exe]
TCP 127.0.0.1:56505 www:56506 ESTABLISHED
[fcags.exe]
TCP 127.0.0.1:56506 www:56505 ESTABLISHED
[fcags.exe]
TCP 127.0.0.1:56650 www:56651 ESTABLISHED
[fcag.exe]
TCP 127.0.0.1:56651 www:56650 ESTABLISHED
[fcag.exe]
TCP 127.0.0.1:56652 www:56653 ESTABLISHED
[fcag.exe]
TCP 127.0.0.1:56653 www:56652 ESTABLISHED
[fcag.exe]
TCP 127.0.0.1:56695 www:56700 ESTABLISHED
[FCAGTE.EXE]
TCP 127.0.0.1:56696 www:56699 ESTABLISHED
[FCAGTE.EXE]
TCP 127.0.0.1:56697 www:56698 ESTABLISHED
[FCAGTE.EXE]
TCP 127.0.0.1:56698 www:56697 ESTABLISHED
[FCAGTE.EXE]

```

- Plug-in the MORPHO Biometric Finger Print Device. If MORPHO USB driver is installed successfully, the device would be detected (light will be blinked for fraction of second).

The End